## 2019/2020 Annual Results

CREALOGIX Holding AG

15 September 2020



### **Presenters**



Oliver Weber
Chief Executive Officer



Daniel Bader
Chief Financial Officer



Richard Dratva
Chief Strategy Officer





## Highlights 2019/20 full-year results









Revenue

+3.9% (LC)

Profitability (Adjusted EBITDA) at

CHF 2.4

Adjusted free cash flow at

**CHF 7.9** 

million

SaaS revenue increased by

18.3%

(currency adjusted)

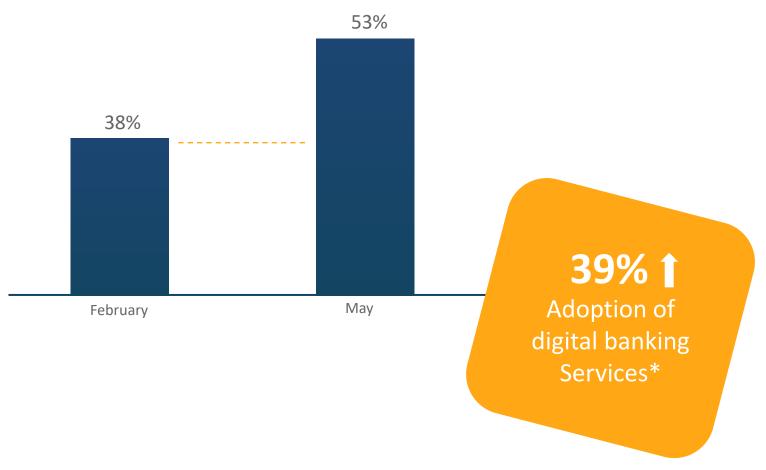
Recurring revenues contributed with

44%

to results



# The COVID-19 pandemic is substantially accelerating digitisation in finance





CREALOGIX is very well positioned in an attractive, growing market.

\*Source: Deloitte 2020



# CREALOGIX launched Conversational Banking Product in August 2020



## A smart and efficient digital conversation with customers

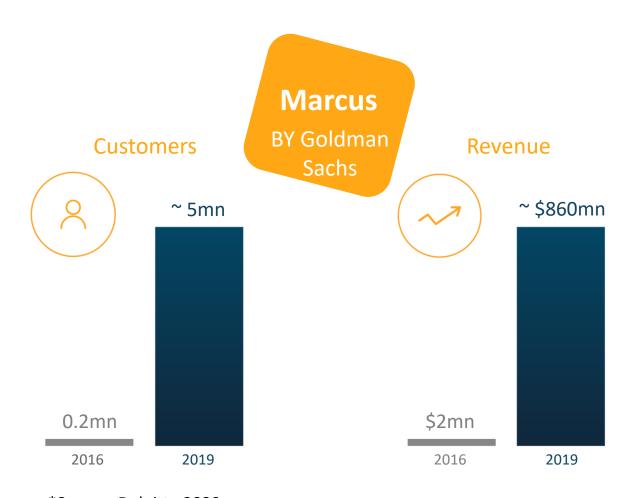
- Ease of starting a conversation with the bank for the customer and vice versa
- Improve efficiency through parallelization and/or automation of conversations
- Compliant by using recorded conversations







# Traditional banks do have the strategic option to leverage the digitisation potential by applying the right digital strategies





Banks need strong digital partners in order to succeed.

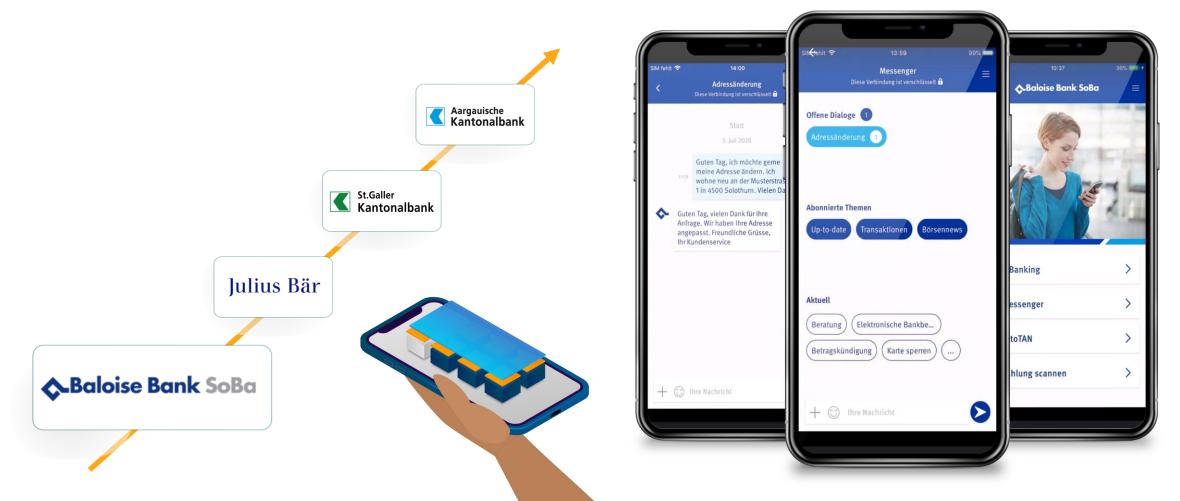
#### More to come

- CSX by CREDIT SUISSE
- "Challenger" by JPMC (UK)





# Example Switzerland: CREALOGIX plays a major role with its product migration strategy to enable Digital First



# Core levers in our strategy towards increasing recurring revenues and double-digit profitability



### Accelerate go-to-market

A stronger and segment-focused sales team as well as expanding our geographical reach through partners are the main changes in our approach.



# Streamlining the product platform

Based on the different pockets of strength in our targeted geographies we are establishing a consolidated and streamlined global product portfolio.



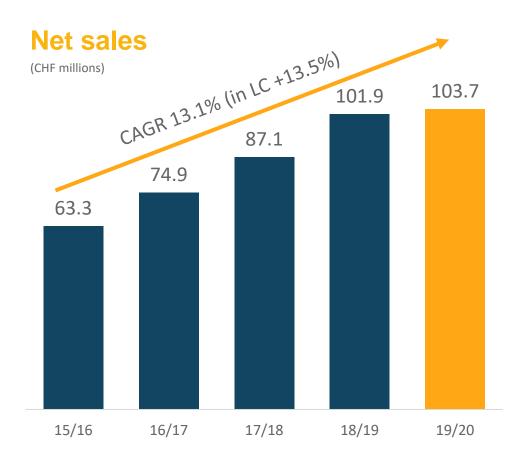
Change revenue model

Our transition towards SaaS has started a couple of years ago and is helping us already now to steer the business through uncharted waters.





### Record high net sales due to strong 2<sup>nd</sup> HY 19/20



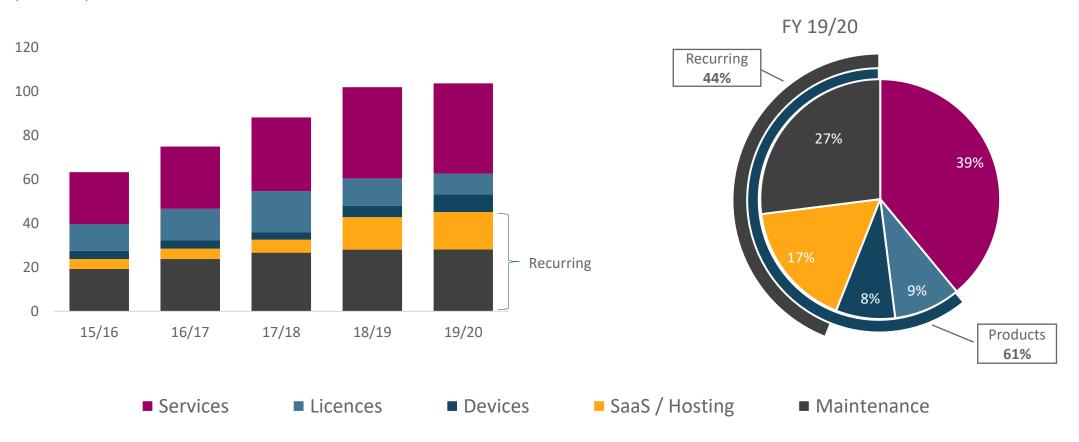
- Net sales increase by 1.7% in CHF (in LC 3.9%) without M&A activities during FY 19/20
- Strong 2<sup>nd</sup> HY 19/20 with 13% growth to 1<sup>st</sup> HY 19/20
- Share of sales outside Switzerland slightly reduced to 62% (prior year: 64%) thanks to a strong performance in our home market



### Recurring revenue share up to 44% from 42% in the prior year

#### **Net sales by category**

(CHF millions)

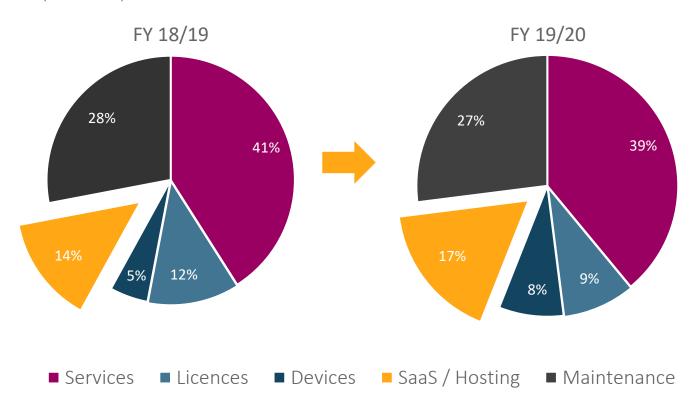




### The transformation of the revenue model is progressing

#### **Net sales by category**

(% of net sales)



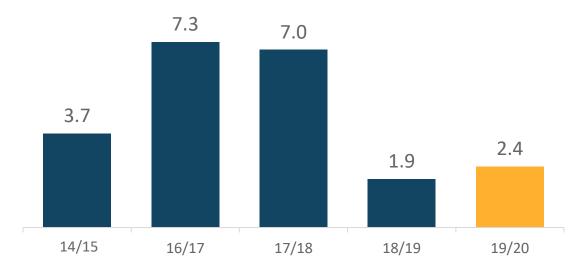
- Increase of SaaS / Hosting net sales from CHF 14.7m to CHF 17.0m
- Decrease of traditional license net sales from CHF 12.5m to CHF 9.6m



# Solid operational result despite on-going transformation to subscription / SaaS

#### Adjusted EBITDA\*

(CHF millions)



- Adjusted EBITDA margin of 2.3%, which exceeds the prior year adjusted EBITDA margin by 520 bps
- Shift from traditional licenses to subscription / SaaS with negative net impact of CHF 6.9m on net sales and EBITDA



<sup>\*</sup>Non-GAAP measure excluding costs for reorganisation measures of CHF 7 million.

# One-time costs of CHF 7m in 2019/2020 to accelerate the transformation

## Consequences from our strategic priorities:

- Consolidation of non-strategic products
- Organisational alignment
- Increasing shift to nearshore resources

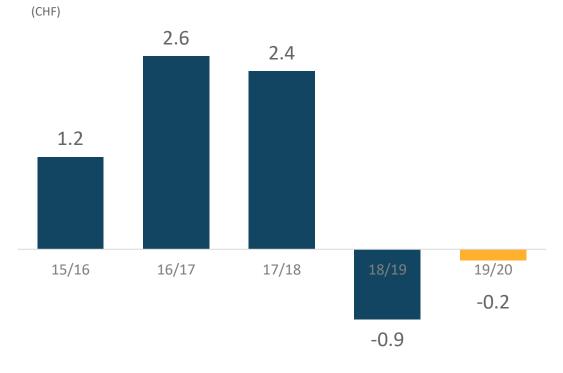
# Provisions for organisational measures including:

- 10% reduction of staff
- Site closure and optimisation of office space
- **→** Full impact of savings in FY 2021/22



### **Adjusted EPS improved**

#### **Adjusted Earnings Per Share\***

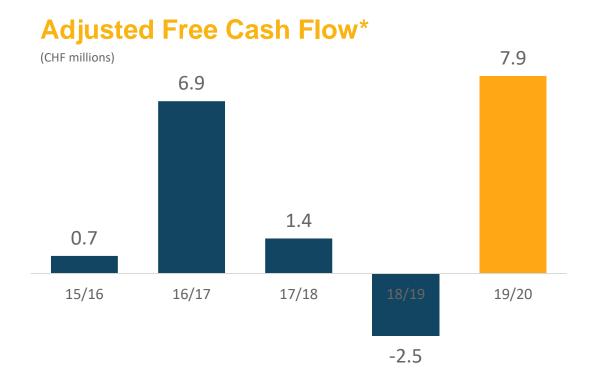


Improved adjusted EPS due to increased operational result (Adjusted EBITDA)



<sup>\*</sup> Adjusted Earnings per Share is defined as earnings per share excluding goodwill amortization (CHF 4.9m), net of tax and one-off costs

### Strong adjusted free cash flow of CHF 7.9m



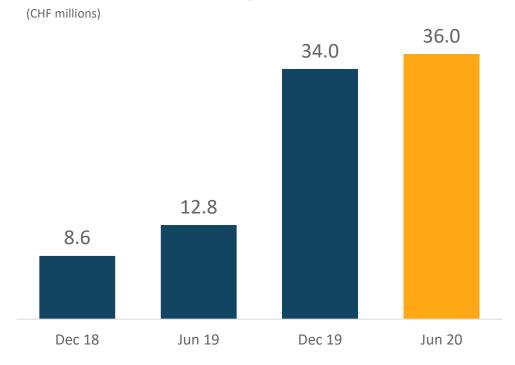
- Adjusted Free Cash Flow CHF 10.4m above prior year
- Closer monitoring of payment terms resulting in improved net working capital
- Unadjusted Free Cash Flow CHF 7.0m



<sup>\*</sup> Adjusted Free Cash Flow is defined as cash flow from operating activities including purchase and disposal of tangible and intangible assets and excluding one-off reorganisation costs already recognized in the year under review (CHF 0.9m).

### Successful refinancing leading to a healthy cash position

#### **Cash and cash equivalents**



- Successful refinancing of new convertible bond at favorable conditions: nominal amount of CHF 25m for 5 years at 1.5% coupon
- Net cash position of CHF 5.1m (prior year: CHF -2.5m) due to strong free cash flow generation

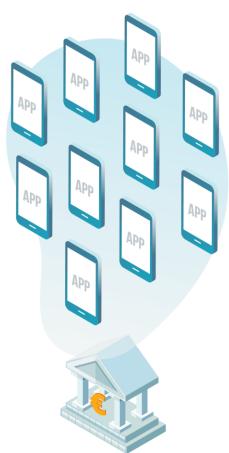




### Welcome to stage three of the CREALOGIX story Software as a service We are here Scalability Transformation towards subscriptions/SaaS Software Global leadership **Products** Internationalisation Evolution towards product company European leadership **Software Services** Specialisation towards digital banking Swiss leadership



## **Enabling Open Banking Innovation**

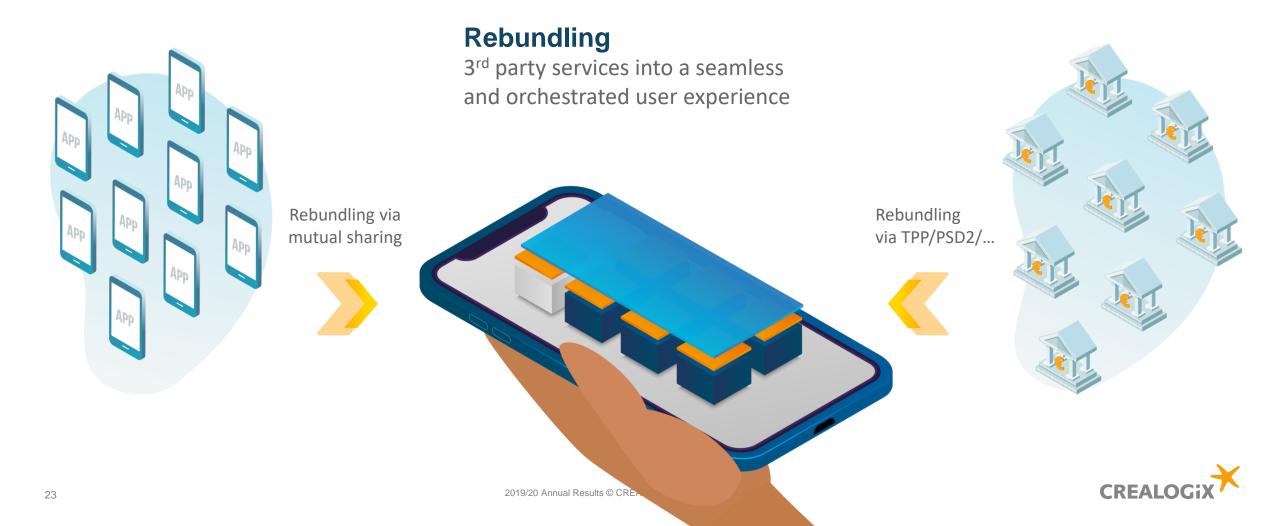


### **Unbundling**

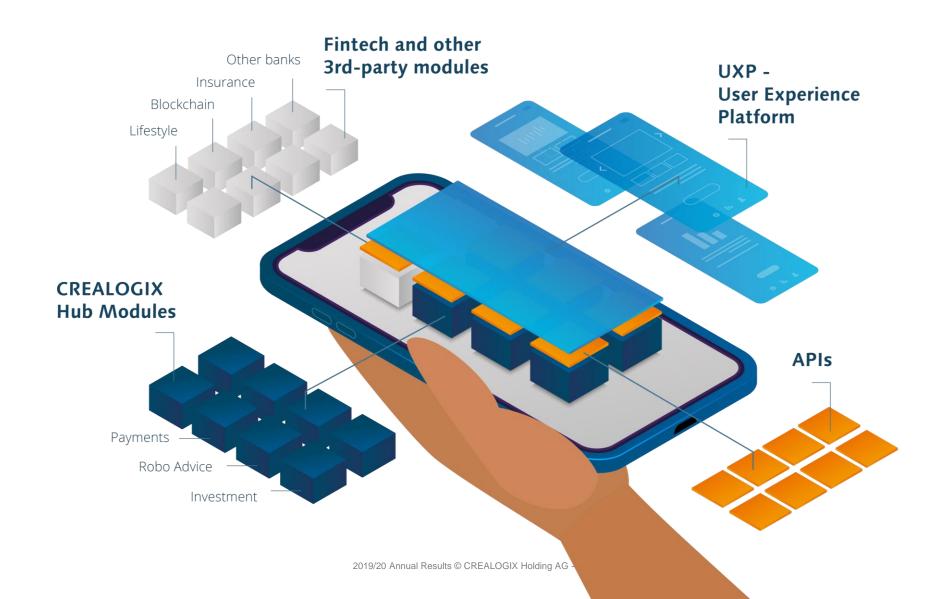
own services for others

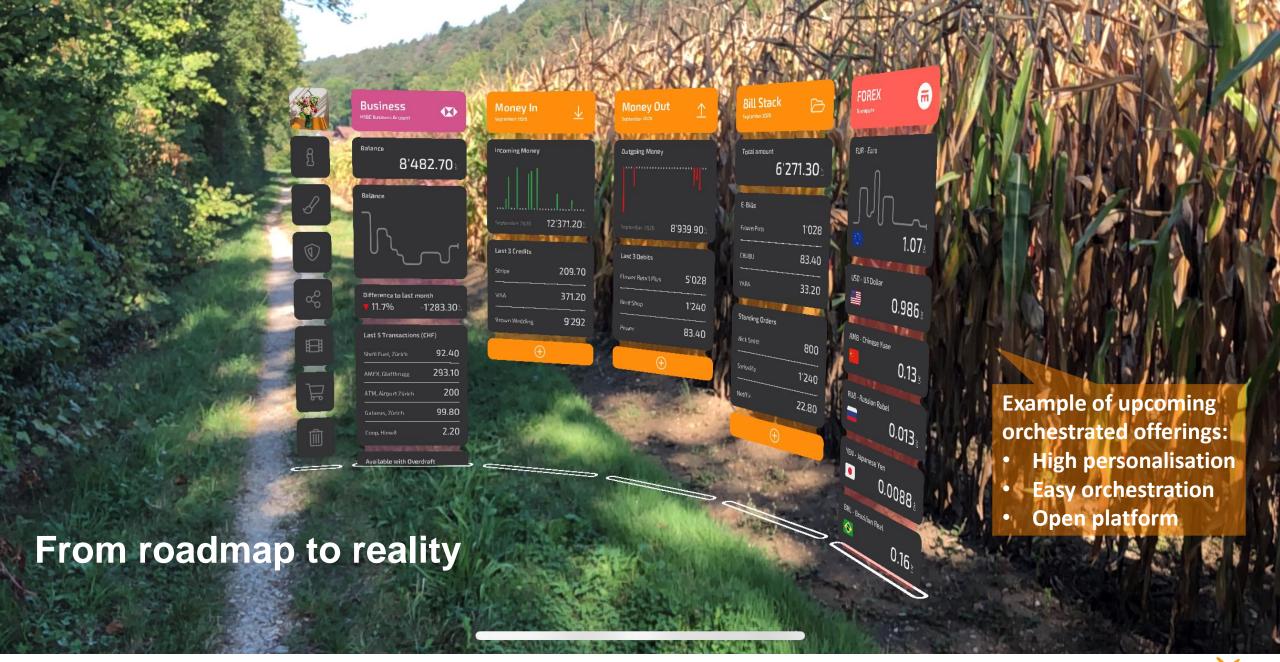


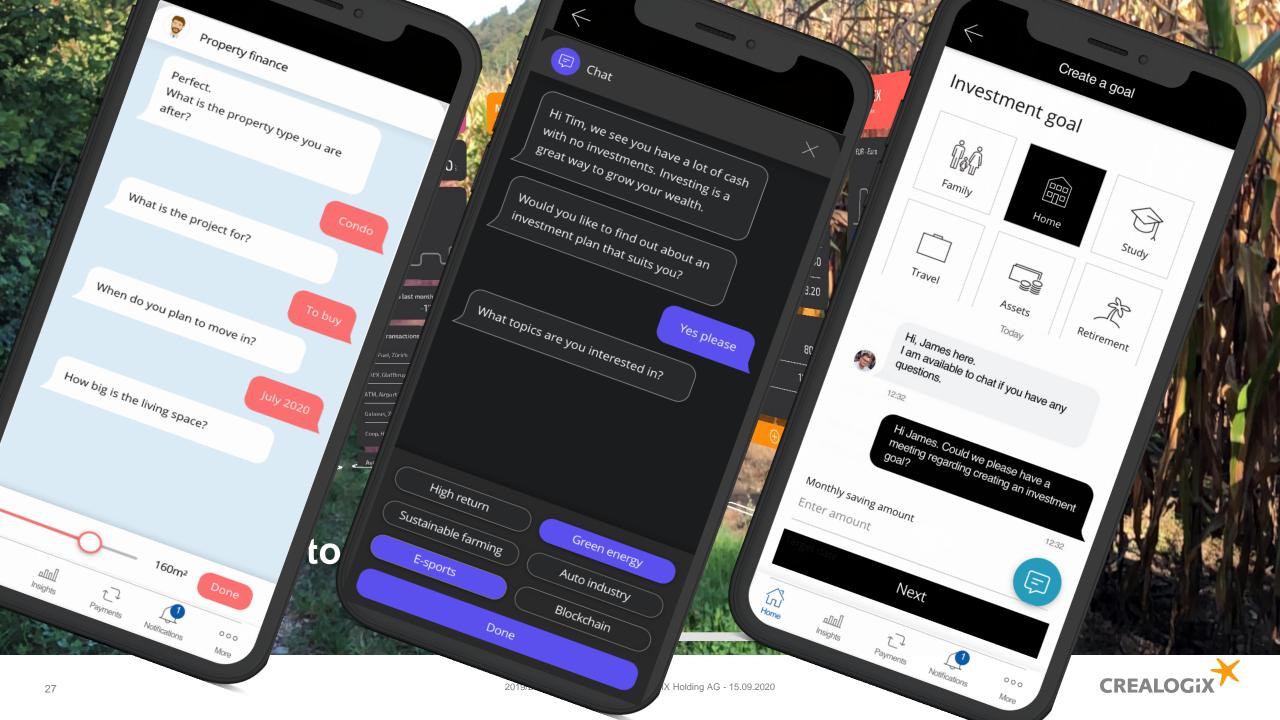
## **Enabling Open Banking Innovation**



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### Fitness camp for the pioneer

CREALOGIX is accelerating the execution of its strategy

- ONE global organisation with four sales regions, three sales segments and a SaaS offering
- ONE global platform offering with the Digital Banking Hub
- ONE global functional organisation for delivery, product development and partners





## Successful execution of our strategy to land major long-term SaaS engagements: Förderbanken Group







### New global partnership with IBM helps accelerate go-to-market



- Backed by the IBM Cloud, CREALOGIX will deliver standardized SaaS solutions tailored to regulated requirements
- Offering key products as digital banking portal of CREALOGIX together with Global Business Services from IBM
- CREALOGIX to join the Financial Services
   Cloud of IBM



# CREALOGIX's 2020/21 full-year target



# EBITDA margin above adjusted EBITDA 19/20

However, the effects of COVID-19 may lead to a negative impact on the achievement of short-term targets.

# CREALOGIX's mid-term targets



Increase recurring revenue to 60%



Double-digit **EBITDA** margins

creation to transformation to become the leading global SaaS digital banking software provider.







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